



RESPONSE UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named
Inventor : Brent Magouirk

Appln. No.: 10/052,575

Filed : January 18, 2002

For : CUSTOMER MANAGEMENT SYSTEM
FOR AUTOMOTIVE SALES
INDUSTRY

Docket No.: S77.12-0001

Group Art Unit: 2167

Examiner: Cheryl
Renea Lewis

AMENDMENT AFTER FINAL

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I HEREBY CERTIFY THAT THIS PAPER IS BEING
SENT BY U.S. MAIL, FIRST CLASS, TO THE
COMMISSIONER FOR PATENTS, P.O. BOX 1450,
ALEXANDRIA, VA 22313-1450, THIS

14th DAY OF March, 2005
Christopher I. Hake
PATENT ATTORNEY

Sir:

This is in response to the Final Office Action mailed on
January 12, 2005. Please amend the above-identified application
as follows.

03/17/2005 MAHME1 00000092 10052575

02 FC:2202

25.00 OP